

MAI GROUP NEWS

ISSUE 1: SUMMER 2019



WELCOME FROM OUR EXECUTIVES



Alan Ager, CEO



Richard Carter, Director

“With the annual school projects that have multiplied this year to 3, we are extremely busy, and focusing even more on working as a team to ensure all divisions of the company are committed to ensuring the completions dates are met. Each job has its challenges, and the lads are being very proactive when they arise to ensure that they are being overcome on a daily basis. There has been some great feedback from the consultants involved praising our positive, helpful and professional approach to the works which is very uplifting for the whole team. Each project requires the back-up of the office staff to ensure the projects run smoothly, they are also working hard to ensure the O&M manuals are progressing well, ready to be sent to the client, with any commissioning certificates.”

Even our directors are entitled to a holiday every now and again... Rich recently went to Spain, and was still “networking”, so watch this space for an update on potential new clients.

Alan is away soon too, so the challenge is for him to “network” to, so don’t forget your business cards Alan!

OUR EXPANDING TEAM

AS WE CONTINUE TO GROW, OUR TEAM ALSO GROWS.

Sue Ayres

Sue joined in June 2018, as a temporary administrator. However, a year on, she is still with us, and is now a permanent member of the team. Sue is an administrator, who assists within the accounts department, working part time.



Leila Clack

Leila joined us in January 2019, as a project coordinator. Assisting with the day to day running of the projects, Leila also runs our social media, website changes & looks after any marketing.



UPDATED WEBSITE & SOCIAL MEDIA

We have updated our website content, and solely focused on our social media platforms.

WEBSITE CHANGES:

- **Meet the team has been added**
- **About us**
- **Our services**
- **Recent projects**

SOCIAL MEDIA:

- **We created an Instagram account**
- **Updated our Facebook page, to make it easier to contact us**
- **Added reviews to our Facebook page**
- **Regular content & updates**
- **A person dedicated to our social media marketing**



A BIG BIRTHDAY, TURNING 50



**Richard turned 50 in May.
We celebrated with him at work, and then he went
for a long weekend for the Grand Prix.**

**We expect he had a lovely weekend, but spent
most of it drinking with the 'boys'...**

He came back feeling very hungover!

**Not to worry, he only drinks twice a year: When it's
his birthday, and when it's not his birthday.**

Say Happy 50th Birthday, one more time!

NEW ENGINEERS APP

Our new app via our CRM allows engineers to:

- **SCHEDULE THEIR TIME**
- **WRITE A DESCRIPTION OF WORKS COMPLETED**
- **ORDER MATERIALS**
- **SEND INSTANT REPORTS TO THE OFFICE**
- **GET SIGN OFF FROM THE CLIENT ON SITE**
- **COMPLETED SAFETY ANALYSIS**



We went **live in May!**

The app has been an exciting new venture, with a few teething problems to start with. We find this beneficial for all parties, and it's much easier to send our clients job reports.

We have a dedicated person who looks after our app & engineers.

CONSTRUCTION LINE

WE ARE NOW A SILVER MEMBER, WORKING TOWARDS GOLD!

We have recently received our certificate of membership, as a Silver Member.

This means we are now working towards Gold, with our office manager, Mel, being the dedicated person, we should be a Gold Member by December 2019.



BYE FOR NOW

IT'S BYE FOR NOW, BUT NOT FOREVER...

We all hope you really enjoyed our first edition, of 'MAi Group News', and following on from your recent votes on our Facebook poll, we will make this a regular thing, to ensure you are all updated on what has been going down in MAi town!

Enjoy the rest of the Summer, and we will be back as quick as Winter!



**...CHEERS, FROM ALL OF US
HERE AT MAI GROUP**